



WHAT TO DO IN THE EVENT OF A CLAIM

Promptly report the claim to your Insurance Agent.

Time is of the essence and may prevent additional loss or damage. You may call Security First Managers in the event you are unable to reach your agent and we will direct you to the appropriate Claims Department.

If you know the carrier and policy number, you may contact the carrier directly:

Security First Managers- 1-877-326-8080

Security First Managers-Ironshore High Value Claims Only

(800)-466-9165 Claims Phone

(201)-729-1010 Claims Fax

Claims Email: ironshoreHO@raphaelandassociates.com

Lexington Insurance

(800)931-9546 - Claims Phone (CAT or non-CAT claims)

Email: LexORGFNOL@AIG.com

Hudson Insurance

(866) 564-3981 - Claims Phone

Claims Email: Hudsonclaims300@hudsoninsgroup.com

And remember...

Keep all copies of invoices and paperwork related to the event. Make sure the copies are legible and detailed.

Take an inventory of all damage room by room- photos may be helpful. Be sure to include detailed descriptions of any and all items, their age, place of purchase and replacement cost.